

SOMATHEERAM COVID-19 POLICY

We already have advanced safety and hygiene certifications from NABH, ISO 9001: 2015, HACCP and FSSAI, also FoSTaC+ trained and Ayurveda SPA Europe standards to meet the international standards. Also, we have added the latest Government and WHO protocols to meet this challenging situation.

1. Arrival: Digital Check-in, Temperature Check, Luggage Sanitization, Contactless Greetings, Hand Sanitization
2. Guest Care: SOP trained staff is at your assistance in every pint of contact and to ensure the highest level of hygiene and safety protocol.
3. Cleaning Technology: We use the latest sterilization, disinfection and cleaning technology to offer the highest level of cleanliness.
4. Common areas: Enhanced cleaning schedules and sanitization of high touch areas and back office to ensure a safe environment for our guests. Introduced hand sanitization station throughout the property.
5. Rooms are thoroughly cleaned after every stay and kept 24 hours for next Check-in. Rooms are disinfected with electrostatic sprayer after every checkout.
6. Dinning: Table spacing and Ala Carte only dinning ensures physical distancing and hygiene & safety standards
7. Transportation: Only resort vehicles are used for Airport transfer and other excursions.
8. Team Members: All team members have received enhanced health and safety training as per COVID-19 SOP.
9. Cash less payment system and online Checkout.

INFECTION CONTROL PROTOCOLS AND PRACTICES observed at Somatheeram.

Based on the latest information on the transmission of infections, SOMATHEERAM AYURVEDA GROUP has developed standard precautions to control the spread of infections.

Standard Precautions includes:

- ❖ Frequent hand washing
- ❖ Use of personal protective equipment's such as mask, gown, face shield, gowns, hair cover etc.
- ❖ Appropriate device handling
- ❖ Pest control practices

Have a safe and healthy stay at Somatheeram Ayurveda Group